

Cloud Computing Tutorial

Jens Nimis

Tutorial, IPE-Klausurtagung
30. Juli 2009, Freudenstadt

- [JB] Dr. James Broberg, U. Melbourne, CC-Tutorial at CCGrid 2009
<http://www.slideshare.net/jamesbroberg/introduction-to-cloud-computing-ccgrid-2009>
- [MM] Michael Maximilien, IBM
- [MK] Dr. Marcel Kunze und Christian Baun (comics), SCC Karlsruhe
- Stefan Tai, Alex Lenk, Markus Klems, Sebastian Schmidt & many more...

- Part 1: What is Cloud Computing?
- Part 2: The Cloud Ecosystem
- Part 3: Current research questions and interesting directions

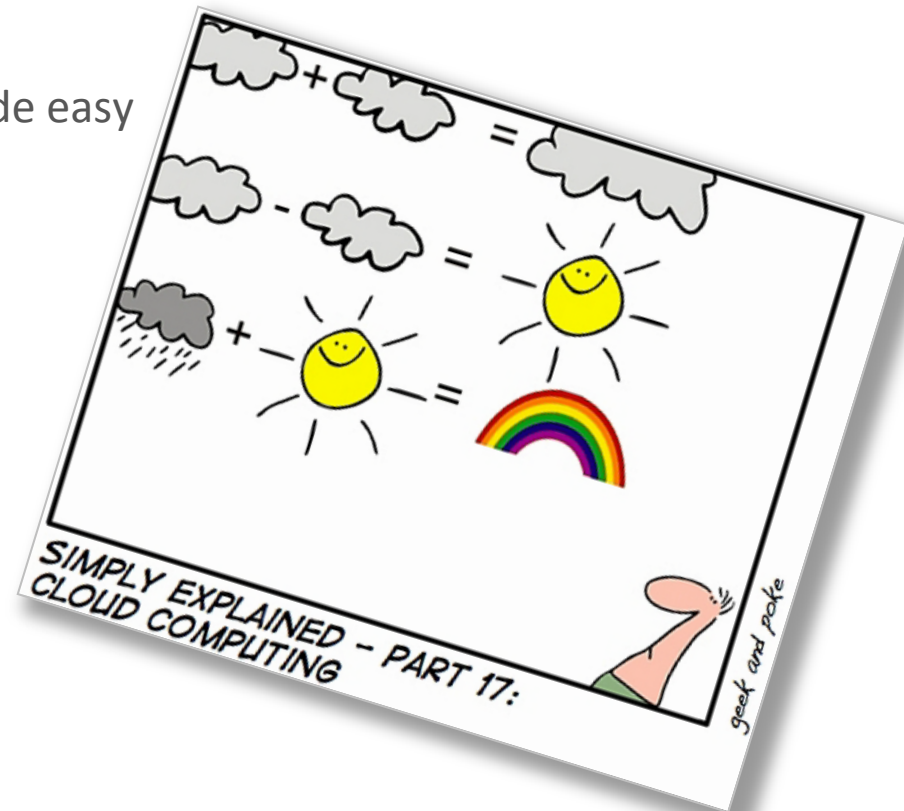
Agenda – Part 1



- Part 1: What is Cloud Computing?
 - Definitions
 - Cloud vs. Grid
 - Challenges and Opportunities
- Part 2: The Cloud Ecosystem
- Part 3: Current research questions and interesting directions

Some remarks on Cloud Definitions

- Anonymous:
„[...] unfortunately the marketing guys got hold of the term before the technicians had known what Cloud Computing is [...]“
- A lot of semi-serious definitions:
 - Cloud = Grid made right / Grid made easy
 - Grid: from Science for Science
Cloud: from Business for Business
- Let's get serious (first...)



Some serious definitions

- **UCBerkeley RADLabs:** “Cloud computing has the following characteristics: (1) The illusion of infinite computing resources... (2) The elimination of an up-front commitment by Cloud users... (3). The ability to pay for use...as needed...”
→ business perspective
- **McKinsey:** “Clouds are hardware-based services offering compute, network and storage capacity where: Hardware management is highly abstracted from the buyer, Buyers incur infrastructure costs as variable OPEX, and Infrastructure capacity is highly elastic”
→ only one kind of Cloud
- **Wikipedia:** “.. a style of computing in which dynamically scalable and often virtualized resources are provided as a service over the Internet”
→ technical perspective

[JB]

“Building on compute and storage virtualization, **cloud computing** provides scalable, network-centric, abstracted IT infrastructure, platforms, and applications as on-demand services that are billed by consumption.”

Common ground:

- Web Service and Web Portal access
- Scalability
- Pay per use
- Virtualisation/abstraction
- XaaS

→ Technical enablers:

- WS-Technology: SOAP, REST,...
- Virtualization: VMWare, XEN, Virtual Box,...

Grid vs. Cloud



grid computing, cloud computing

Search Trends

Tip: Use commas to compare multiple search terms.

Searches [Websites](#)

All regions

● grid computing ● cloud computing



- A [Yahoo in 'cloud computing' research with HP-Intel](#)
WA today - Jul 29 2008
- B [How Cloud Computing Is Changing The World](#)
KMBC.com - Aug 4 2008
- C [3Tera Brings Windows to Cloud Computing](#)
Earthtimes (press release) - Oct 1 2008
- D [Infrastructure Cloud Computing](#)
SYS-CON Media - Oct 28 2008
- E [Acumen Solutions First to Launch Cloud Computing Government](#)
Trading Markets (press release) - Feb 25 2009
- F [Sun Shines on Cloud Computing](#)

[MK]

- Cloud has replaced Grid in public visibility, but for the last time: Cloud <> Grid V2 !!!
- Foster's Grid Definition "What is the Grid? A Three Point Checklist"
 - Computing resources are not administered centrally
 - Open standards are used
 - Nontrivial quality of service is achieved

➔ Big differences in definitions, but unfortunately promises and the metaphor are similar...

Cloud Computing provides solutions to a variety of challenges and opportunities



The classical problem

- Under-utilized server resources waste computing power (and energy)
- Over-utilized servers cause interruption or degradation of service levels



...today in an Internet setting

- Resource demands are increasingly of highly dynamic nature and Internet-scale
- On-demand resources are a means for faster time-to-market, and cost-effective innovation processes



...and tomorrow in the next-gen Web

- Leveraging the Web as a combined technology, business, and people collaboration platform:
 - Making effective use of sophisticated infrastructure which is increasingly available as (Web) services
 - Enabling dynamic (trans-)formation of open service and business networks

This was our starting point: Cloud TCO (single consumer viewpoint)

Collect real-world use cases and identify typical scenarios



Examine key aspects from business and IT perspective

business objectives

- foster innovation
- rapid prototyping
- leverage Web as platform

demand behavior

- seasonal
- temporary spikes
- unpredictable

IT requirements

- scalability
- reliable and stable platform
- high availability

Understand and value benefits from cloud computing

Estimate costs

- variable costs
- fixed costs
- time to market

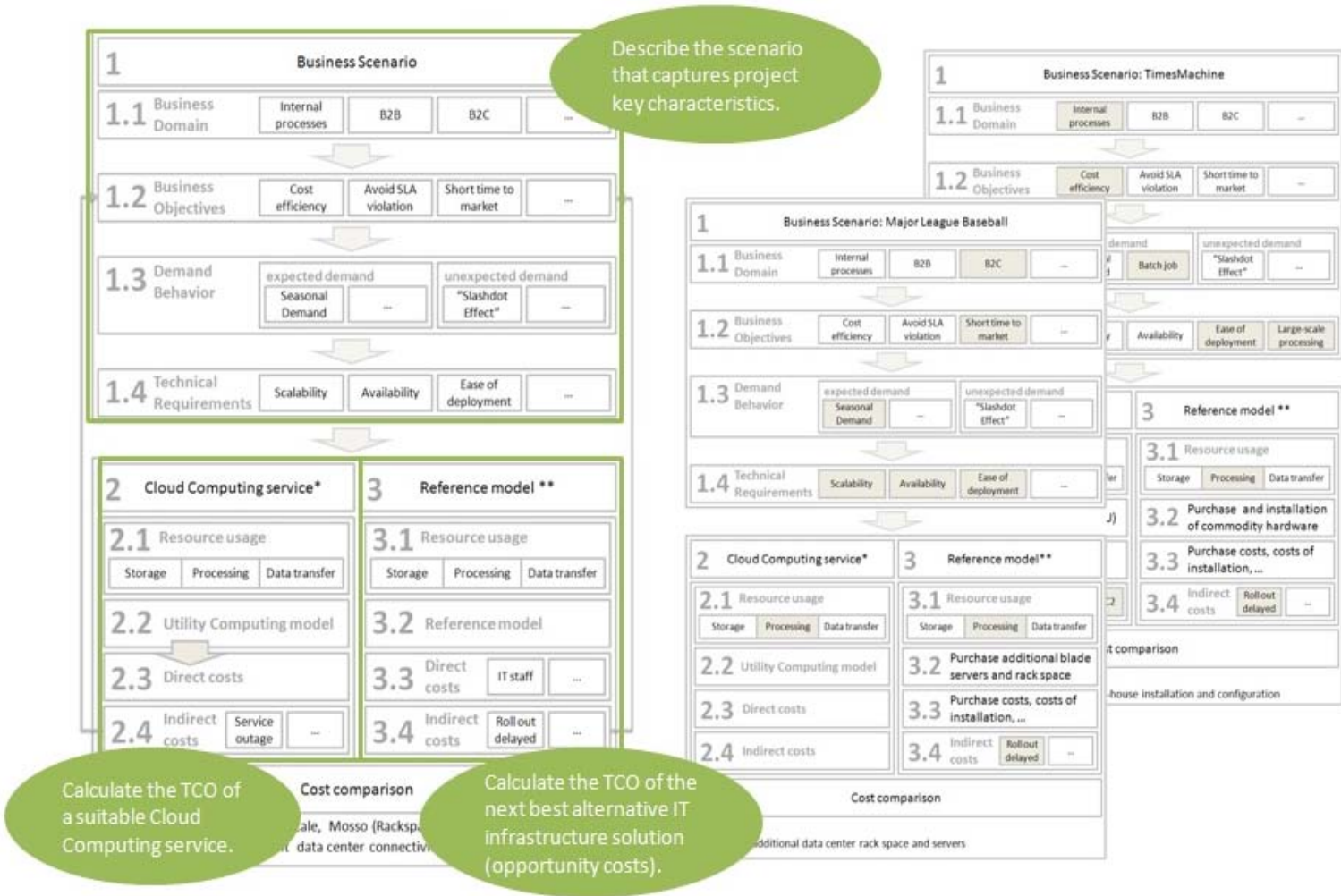
Estimate value

- Business value
- Economic value

Derive strategies

- Decision processes
- Recommendations
- Business transformation

A Framework for Estimating the Value of Cloud Computing



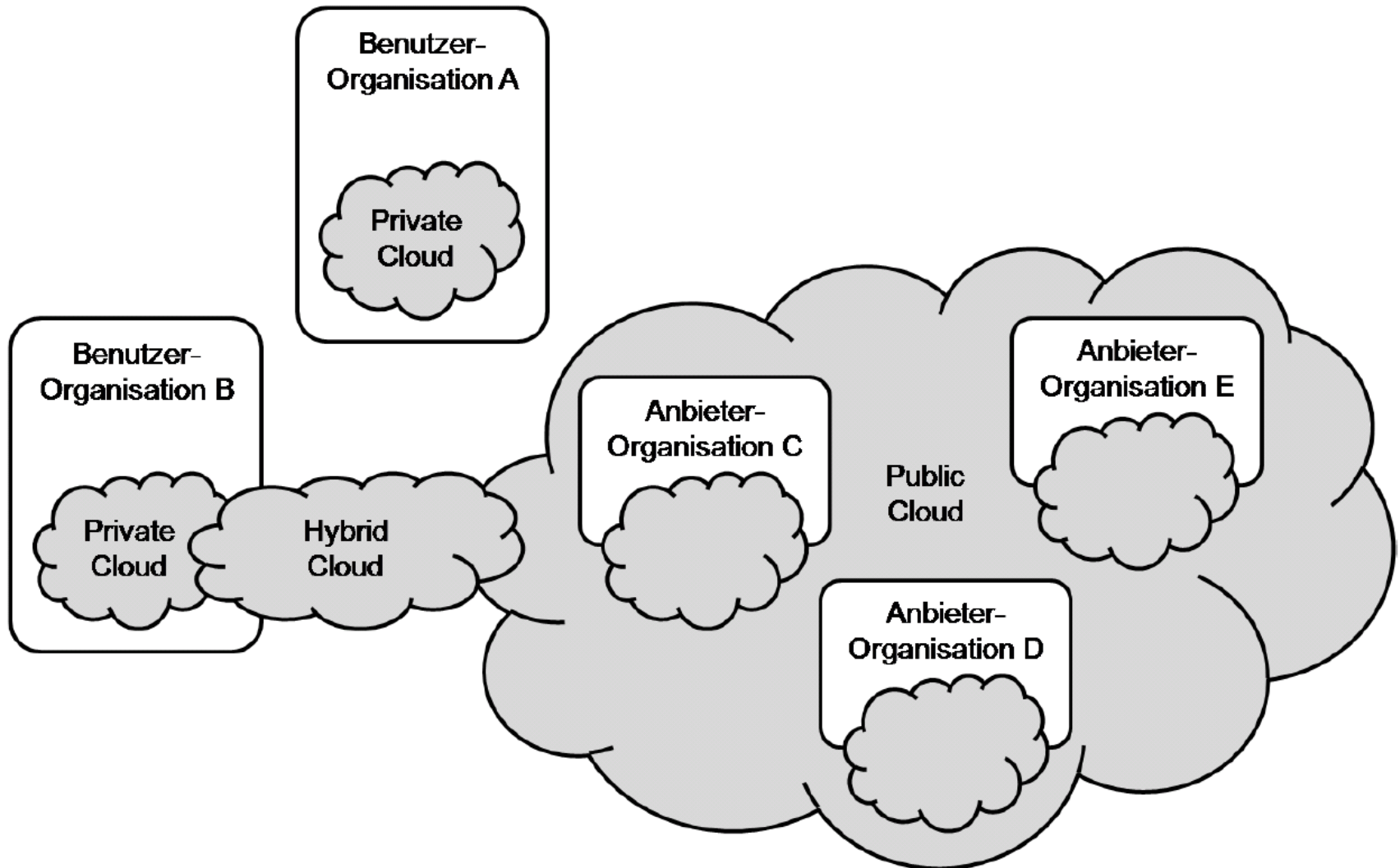
„Do Clouds Compute? A Framework for Estimating the Value of Cloud Computing“
 by M. Klems, J. Nimis, and S. Tai. *Procs. WeB'08*, Springer LNBIP, January 2009.

Agenda – Part 2

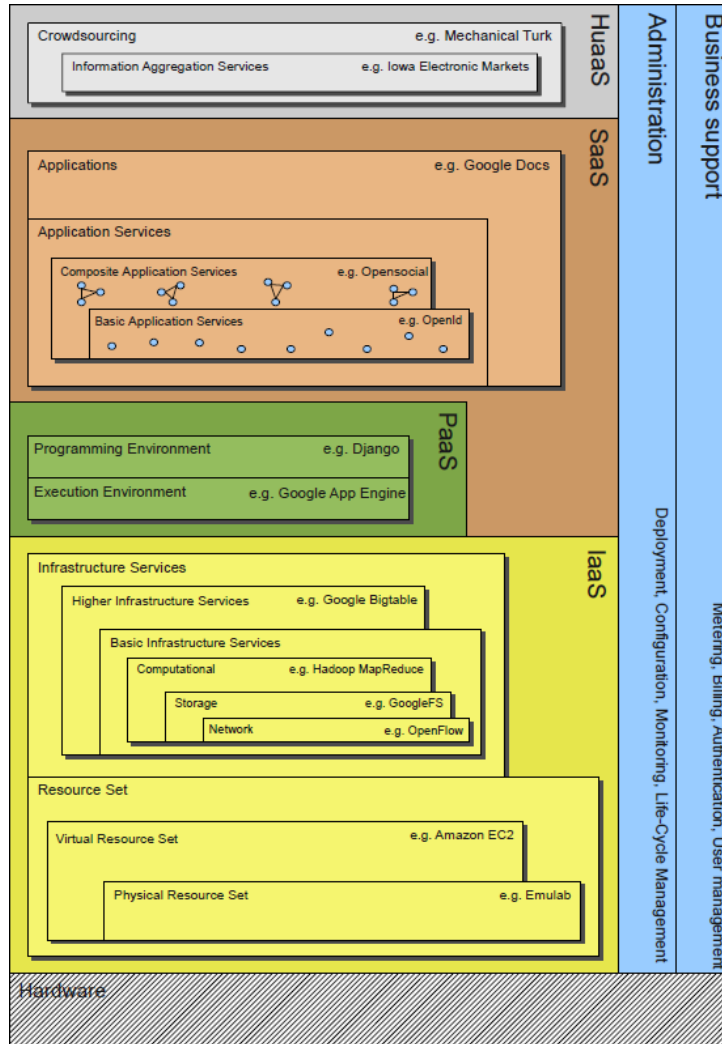


- Part 1: What is Cloud Computing?
- Part 2: The Cloud Ecosystem
 - Cloud Architecture
 - Cloud Players
 - Change ahead!
- Part 3: Current research questions and interesting directions

Organizational Cloud Architecture: Public-/Hybrid-/Private-Cloud



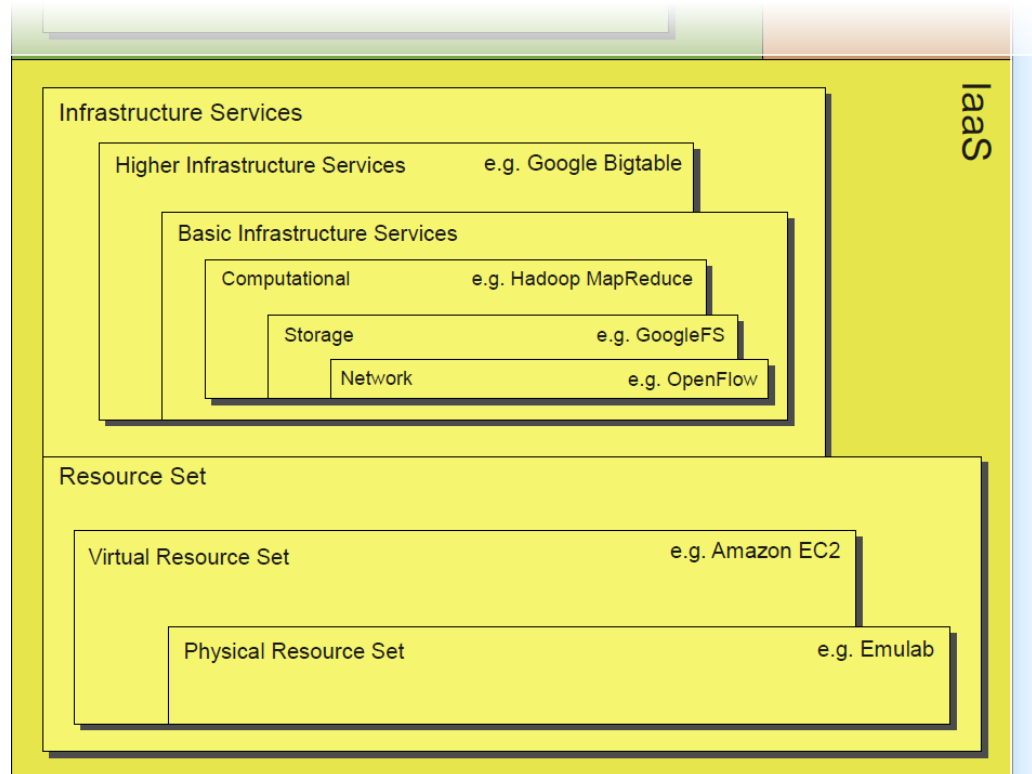
Technical Cloud Architecture: Cloud Computing Stack



- Generic Approach
- Layered architecture
- Everything as a Service concept
 - Standard layers
 - Infrastructure as a Service
 - Platform as a Service
 - Software as a Service
 - Extra Layers
 - Human as a Service
 - Administration/Business Support

*„What's Inside the Cloud? An Architectural Map of the Cloud Landscape“,
A. Lenk, T. Sandholm, M. Klems, J. Nimis, S. Tai (ICSE Cloud 09 Workshop, 25.05.2009)*

Infrastructure as a Service



- Infrastructure Services
 - Storage
 - Computational
 - Network
 - Database
 - e.g. Google Bigtable, GoogleFS, Hadoop MapReduce, HadoopFS

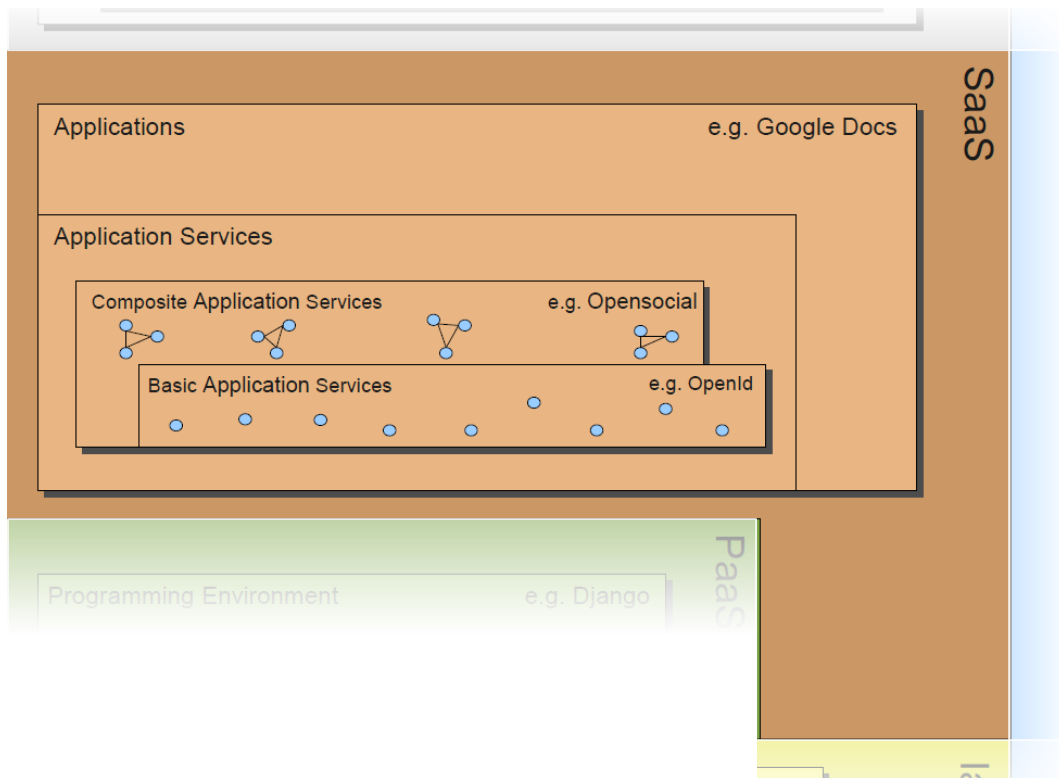
- Resource Set
 - Machine Images
 - e.g. EC2, Eucalyptus

Platform as a Service



- Programming Environment
 - Programming Language, Libraries
 - e.g. Django, Java
- Execution Environment
 - Runtime Environment
 - e.g. Google App Engine, Java Virtual Machine

Software as a Service



- Applications

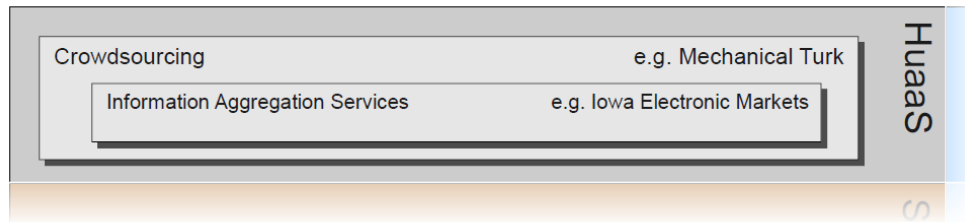
- User Interface
- Frontend Application
- e.g. Google Docs, Yahoo Email

- Application Services

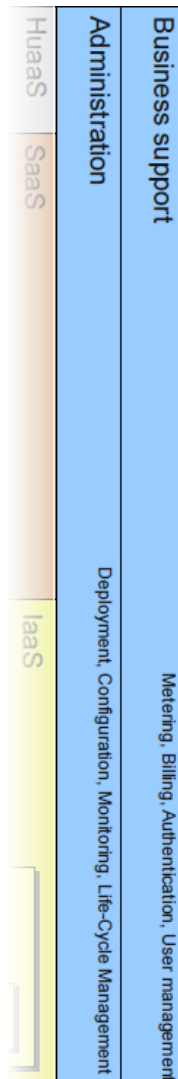
- Webservices Interface
- Basic or Composite
- e.g. Opensocial, Google Maps

Human as a Service

- Crowdsourcing
 - Enabling Collective Intelligence
 - e.g. Mechanical Turk
- Information Markets
 - Prediction of events
 - e.g. Iowa Electronic Markets

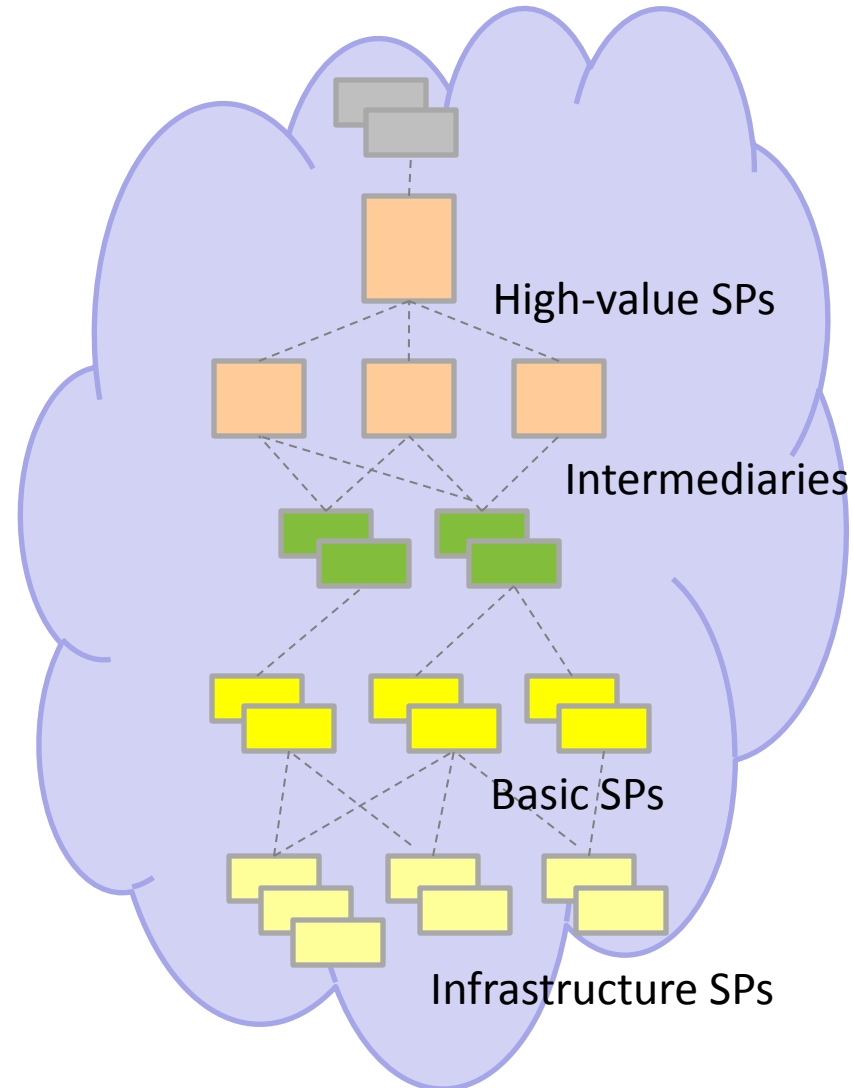
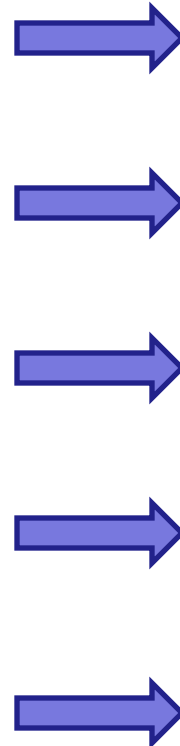
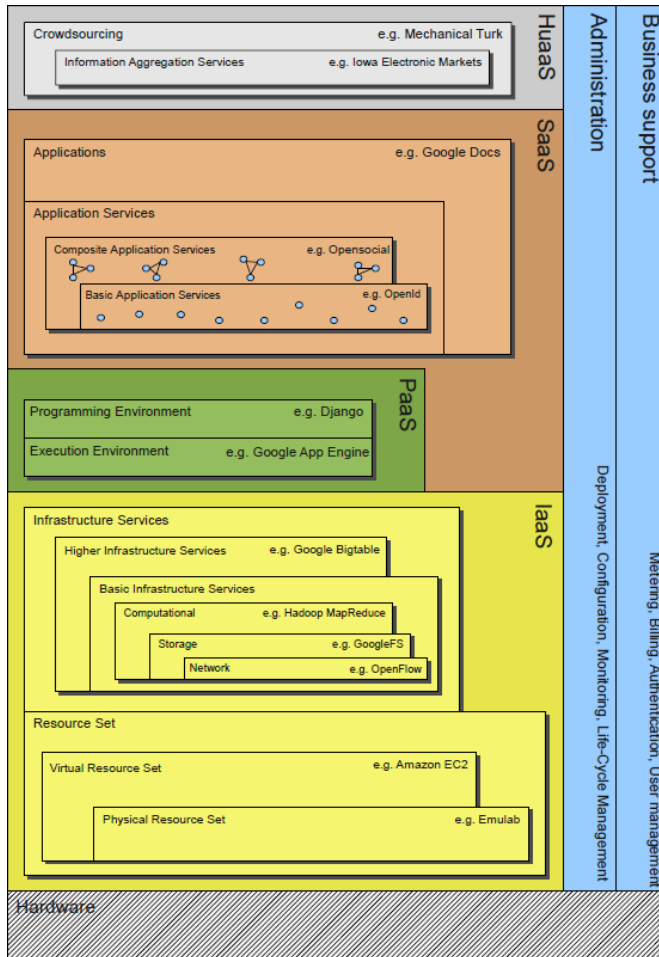


Administration/Business Support



- Available on all layers
- Administration
 - Deployment
 - Configuration
 - Monitoring
 - Life cycle management
- Business support
 - Metering
 - Billing
 - Authentication
 - User management

Cloud Architecture → Cloud Players



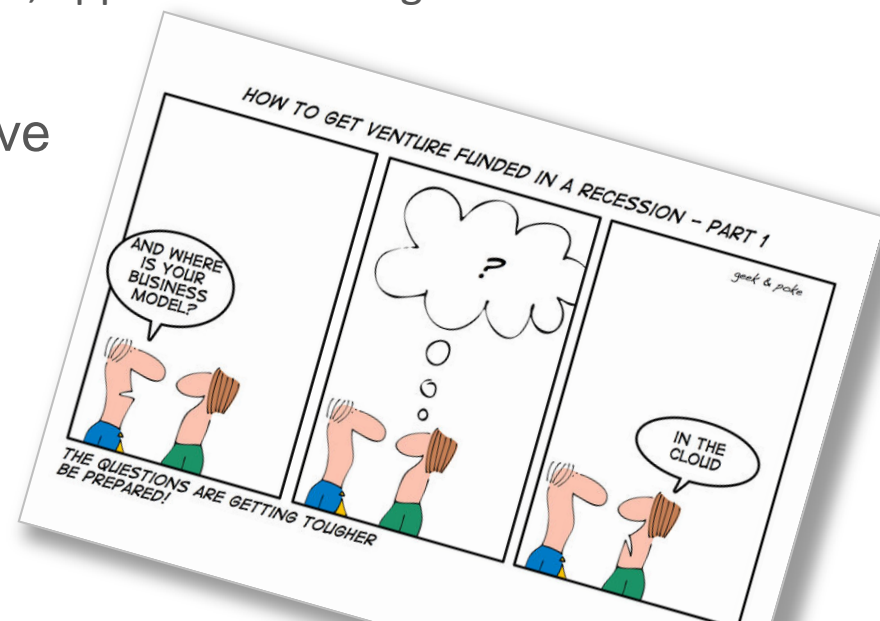
Cloud **infrastructure service providers** – raw cloud resources
 IaaS (infrastructure-as-a-service)

Cloud **platform providers** – resources + frameworks; PaaS (platform-as-a-service)

Cloud **intermediaries** – help broker some aspect of raw resources and frameworks, e.g.,
 server managers, application assemblers, application hosting

Cloud **application providers** (SaaS)

Cloud **consumers** – users of the above



Players: Providers

Programmatic access via Web Services and/or Web APIs

“Pure” virtualized resources

CPU, memory, storage, and bandwidth

Data store



versus



Virtualized resources plus application framework

(e.g., RoR, Python, .NET)

Imposes an application and data architecture

Constrains how application is built



Google App Engine



[MM]

Players: Cloud Intermediaires

Resells (aspects of) raw cloud resources, with added value propositions

- Packaging resources as bundles

- Facilitating cloud resource management, e.g., setup, updates, backup, load balancing, etc.

- Providing tools and dashboards

Enabler of the cloud ecosystem



[MM]







Players: Application Providers

Software as a Service (SaaS):

Applications provided and consumed over the Web

Infrastructure usage (mostly) hidden



-  **Gmail**
Email with up to 25 GB of storage per custom email address, mail search tools and integrated chat.
-  **Google Docs**
Create, share and collaborate on documents in real-time.
-  **Google Calendar**
Coordinate meetings and company events with sharable calendars.
-  **Google Sites**
One-stop sharing for team information.
-  **Google Talk**
Free text and voice calling around the world.
-  **Security and compliance**
Set email policies and recover deleted messages.

Amazon AWS Cloud Offerings:

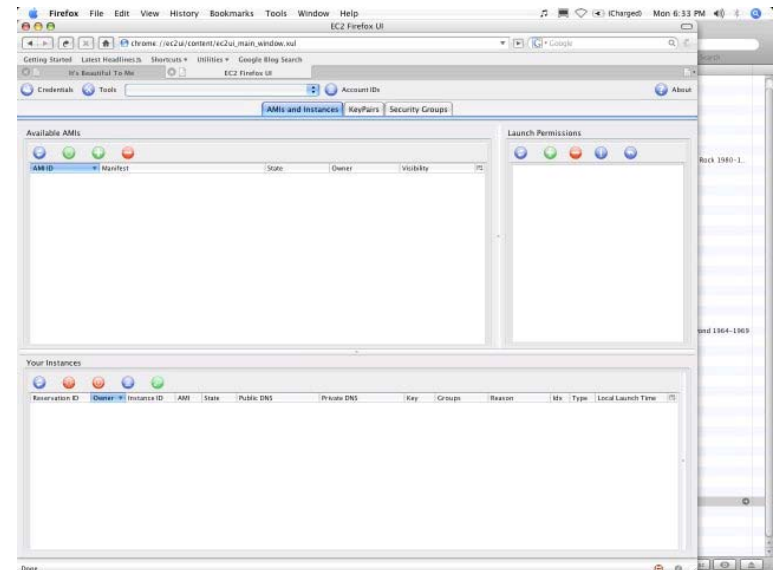
- Amazon Elastic Compute Cloud (Amazon EC2)
- Amazon Simple Storage Service (Amazon S3)
- Amazon Simple Queuing Service (Amazon SQS)
- Amazon SimpleDB

- Amazon Elastic MapReduce
- Amazon CloudFront
- Amazon DevPay
- AWS Import/Export

Typical Workflow:

- Selection of AMI selection
- Selection of instance size and availability zone
- Generation of Key-pair
- Start of Instance
- Definition of Security Zone / Accessibility
- Persistence of States → EBS
- Generation of individual AMIs

→ E.g. GUI tool support



Typical Workflow:

- Anlegen von Buckets
`s3cmd mb s3://Bucket`
- Hochladen von Objekten in einen Bucket
`s3cmd put LokaleDatei s3://Bucket/EntfernteDatei`
- Auslesen von Meta-Daten z.B. Bucketinhalten
`s3cmd ls s3://Bucket`
- Herunterladen von Objekten aus einem Bucket
`s3cmd get s3://Bucket/EntfernteDatei LokaleDatei`
- Löschen von Dateien
`s3cmd del s3://Bucket/EntfernteDatei`
- Löschen von (leeren) Buckets
`s3cmd rb s3://Bucket`

→ E.g. command line tool support

Typical Workflow:

- `CreateQueue`: Anlegen einer Queue im AWSBenutzerkontext
- `ListQueues`: Aufzählung der existierenden Queues
- `DeleteQueue`: Löschen einer Queue
- `SendMessage`: Einstellen einer Nachricht in eine Queue
- `ReceiveMessage`: Auslesen einer (oder mehrerer) Nachrichten aus einer Queue

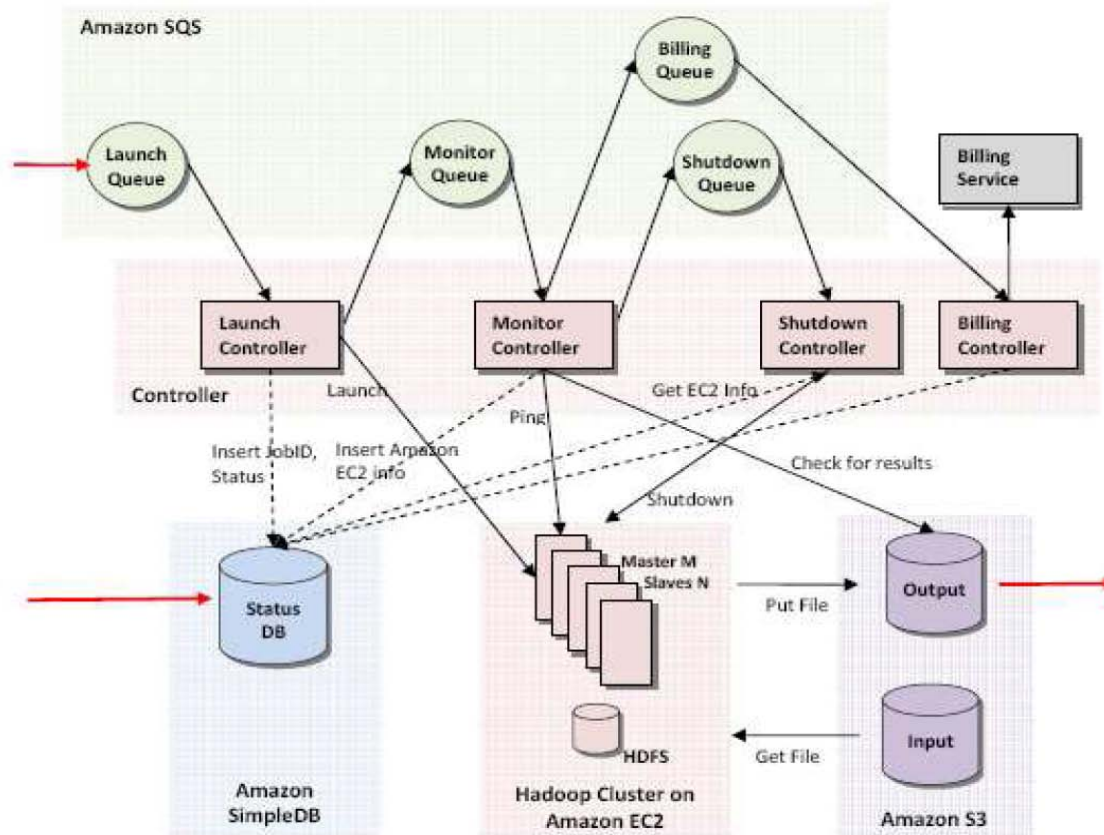
- `ChangeMessageVisibility`: Einstellen weitere Sichtbarkeit gelesener Nachrichten
- `DeleteMessage`: Löschen einer gelesenen Nachricht
- `SetQueueAttributes`: z.B. Zeit zw. zwei Leseoperationen auf dieselbe Nachricht
- `GetQueueAttributes`: z.B. Anzahl der aktuell in der Queue befindlichen Nachrichten
- `AddPermission`: Freigabe von Queues zum geteilten Zugriff verschiedener Benutzer
- `RemovePermission`: Widerrufen der Freigabe für andere Benutzerkontexte

Typical Workflow:

- `CreateDomain`, `ListDomains`, `DeleteDomain`: Domäne \approx Relation
- `DomainMetadata`: Auslesen z.B. von aktuellem Speicherplatzbedarf
- `PutAttributes`: Hinzufügen oder Aktualisieren eines Datensatzes basierend auf einem Datensatzidentifikator und Attribut/Wert-Paaren
- `BatchPutAttributes`: Gleichzeitiges Anstoßen mehrerer Einfügeoperationen zur Performance-Erhöhung
- `GetAttributes`: Lesen eines identifizierten (Teil-)Datensatzes
- `DeleteAttributes`: Löschen von Datensätzen, Attributen oder Werten
- `Select`: Anfrage in SQL-ähnlicher Syntax (ohne Joins!)

Change Ahead!

Caveat: AWS are not 1:1 replacements for traditional IT infrastructure components – they change the way how to build systems!



E.g. GrepTheWeb

Agenda – Part 3

- Part 1: What is Cloud Computing?
- Part 2: The Cloud Ecosystem
- Part 3: Current research questions and interesting directions
 - In general
 - At IPE
 - „Near“ IPE

Open Issues in General

Table 1: Quick Preview of Top 10 Obstacles to and Opportunities for Growth of Cloud Computing.

	Obstacle	Opportunity
1	Availability of Service	Use Multiple Cloud Providers; Use Elasticity to Prevent DDOS
2	Data Lock-In	Standardize APIs; Compatible SW to enable Surge Computing
3	Data Confidentiality and Auditability	Deploy Encryption, VLANs, Firewalls; Geographical Data Storage
4	Data Transfer Bottlenecks	FedExing Disks; Data Backup/Archival; Higher BW Switches
5	Performance Unpredictability	Improved VM Support; Flash Memory; Gang Schedule VMs
6	Scalable Storage	Invent Scalable Store
7	Bugs in Large Distributed Systems	Invent Debugger that relies on Distributed VMs
8	Scaling Quickly	Invent Auto-Scaler that relies on ML; Snapshots for Conservation
9	Reputation Fate Sharing	Offer reputation-guarding services like those for email
10	Software Licensing	Pay-for-use licenses; Bulk use sales

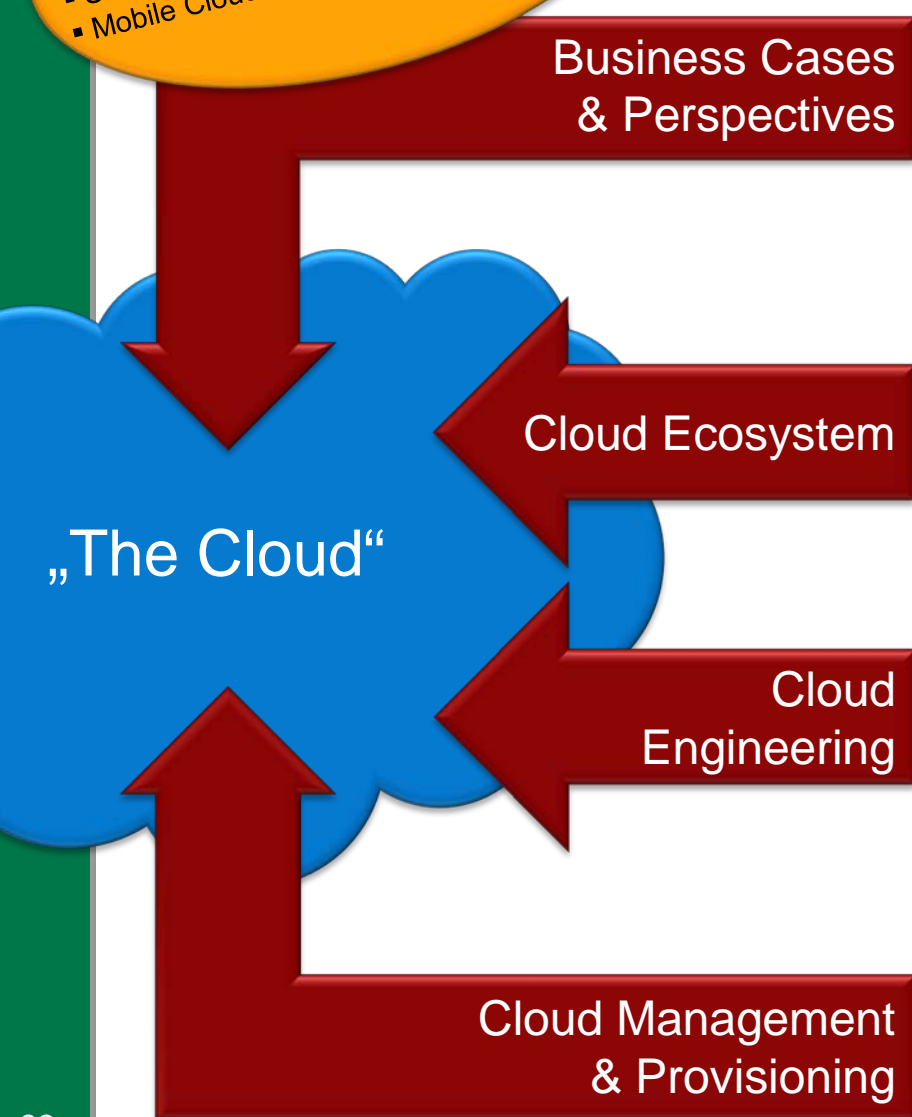
➔ Reliability, Portability, Security/Trust, Scalability, SLAs, Licenses,...

Above the Clouds: A Berkeley View of Cloud Computing. Armbrust M, Fox A, Griffith R, Joseph A, Katz R, Konwinski A, Lee G, Patterson D, Rabkin A, Stoica I und Zaharia M.
 Technical Report No. UCB/EECS-2009-28. Electrical Engineering and Computer Sciences.
 University of California at Berkeley. USA. 2009

CC Research Questions@IPE

And many more activities like:

- Cloud Computing Book and Lecture w. SCC
- Strategic alliance w. U. Stgt & IBM BB
- Mobile Cloud Computing Ideas w. 1und1



Business Cases and Cloud TCO

Research paper: „Do Clouds Compute?“

Project ICE (T-Labs): CC business cases for T-Com

Cloud Computing Adoption

MTh & IBM GBS: CC Maturity Model w. online tool

Cloud Value Creation

Cloud offering value creation esp. for intermediaries

Architecture of „the Cloud“

Research paper: „What’s inside the Cloud?“

Cloud Engineering

Project ICE (T-Labs): Dev. support for IntraCloud-Patterns

Cloud Application Development

MTh (OpenCirrus/HP): „Cloudification“ of apps

Cloud service composition, Cloud application arch.

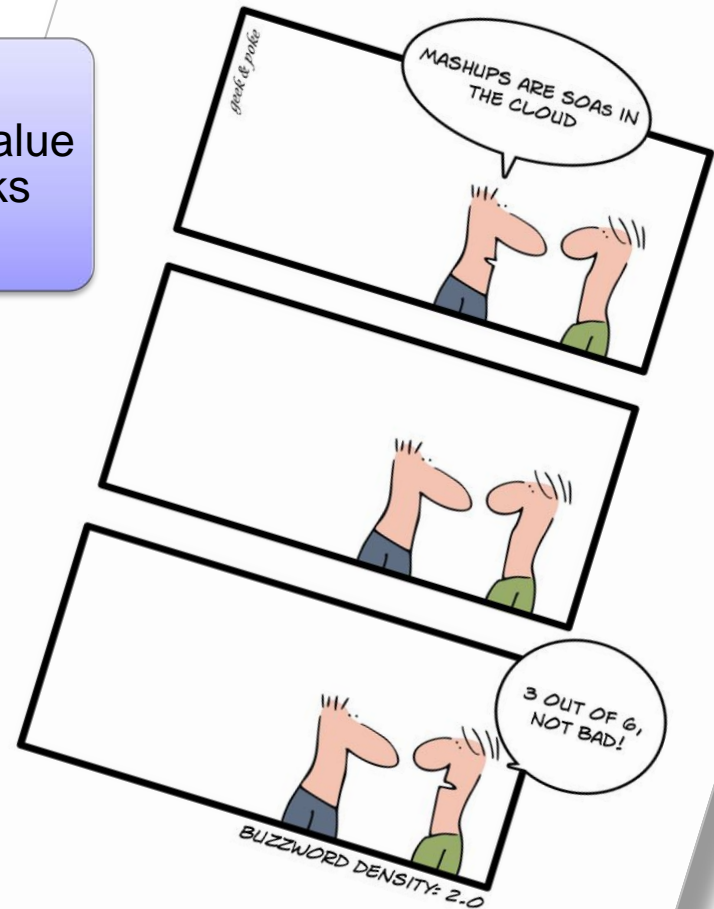
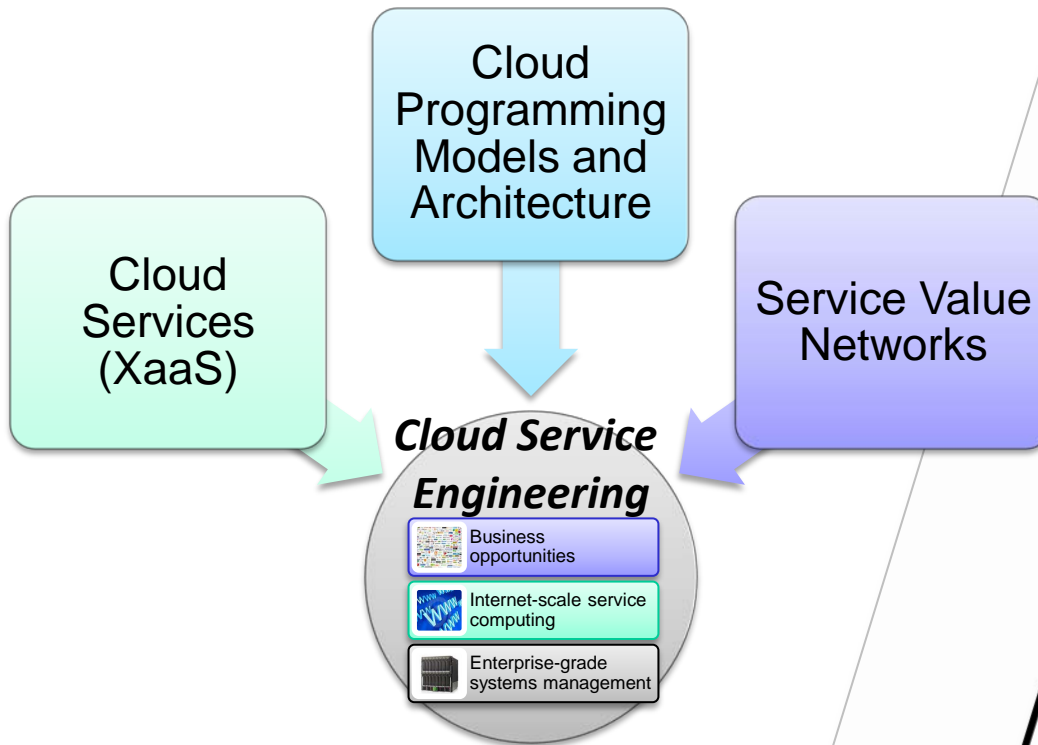
SAP Landscape Provisioning

MThs & Project Proposal (ZIM fluidOps): Reliability of VPDC

SAP Cloud-Demo

Project (SAP CEC): SLA mgmt for complex systems

Condensed Topics at www.eOrganization.de Cloud Service Engineering



OpenCirrus™ Cloud Computing Research Testbed



- An open, internet-scale global testbed for cloud computing research
 - Data center management & cloud services
 - Systems level research
 - Application level research
- Structure: a loose federation
 - Sponsors: HP Labs, Intel Research, Yahoo!
 - Partners: UIUC, Singapore IDA, KIT, NSF
 - Members: System and application development
- Great opportunity for cloud R&D

<http://opencirrus.org>



More information:
<http://cloudwiki.fzi.de>



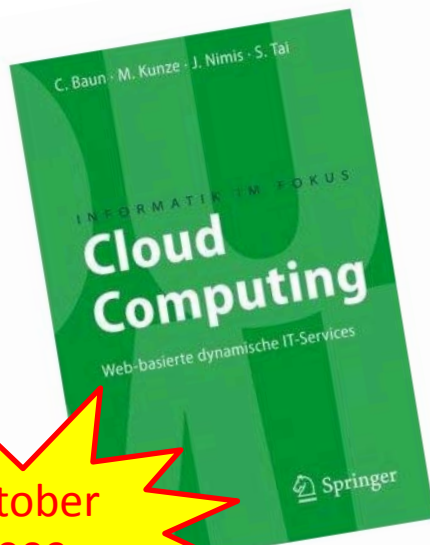
- See also <http://markusklems.wordpress.com/>
- and soon the new ICE-Cloud-Feed

And more Information (in German):

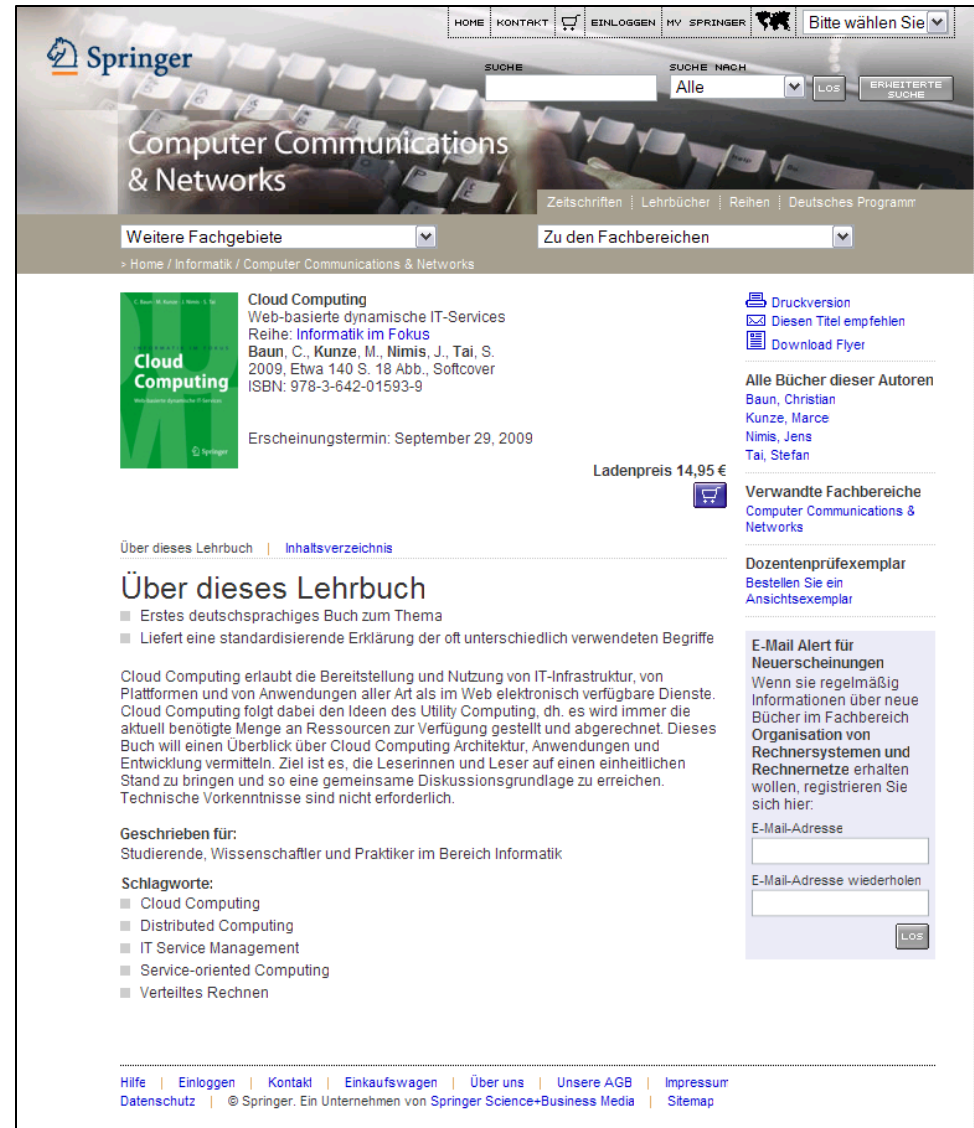
<http://tinyurl.com/CloudBuch>

Christian Baun, Marcel Kunze,
Jens Nimis, Stefan Tai:

Cloud Computing: Web-basierte
dynamische IT-Services
(Reihe: Informatik Im Fokus)



Oktober
2009



The screenshot shows the Springer website interface. At the top, there are navigation links: HOME, KONTAKT, EINLOGGEN, MY SPRINGER, and a language selection dropdown set to 'Bitte wählen Sie'. A search bar is present with the text 'SUCHE' and 'SUCHE NACH', and a dropdown menu set to 'Alle'. Below the search bar, the main header features the Springer logo and the text 'Computer Communications & Networks'. There are also links for 'Zeitschriften', 'Lehrbücher', 'Reihen', and 'Deutsches Programm'. Below the header, there are two dropdown menus: 'Weitere Fachgebiete' and 'Zu den Fachbereichen'. The main content area displays the book 'Cloud Computing' with a green cover. The book details include: 'Web-basierte dynamische IT-Services', 'Reihe: Informatik im Fokus', authors 'Baun, C., Kunze, M., Nimis, J., Tai, S.', '2009, Etwa 140 S. 18 Abb., Softcover', and 'ISBN: 978-3-642-01593-9'. The appearance date is 'September 29, 2009' and the price is 'Ladenpreis 14,95 €'. There are links for 'Druckversion', 'Diesen Titel empfehlen', and 'Download Flyer'. Below the book details, there is a section 'Über dieses Lehrbuch' with a list of bullet points: 'Erstes deutschsprachiges Buch zum Thema' and 'Liefert eine standardisierende Erklärung der oft unterschiedlich verwendeten Begriffe'. A paragraph follows, describing the book's content and purpose. Below that, there is a 'Geschrieben für:' section for 'Studierende, Wissenschaftler und Praktiker im Bereich Informatik' and a 'Schlagworte:' section with a list of terms: 'Cloud Computing', 'Distributed Computing', 'IT Service Management', 'Service-oriented Computing', and 'Verteiltes Rechnen'. On the right side, there is a section 'Alle Bücher dieser Autoren' listing the authors and a 'Verwandte Fachbereiche' section. At the bottom right, there is an 'E-Mail Alert für Neuerscheinungen' form with an input field for the email address and a 'Los' button. The footer contains links for 'Hilfe', 'Einloggen', 'Kontakt', 'Einkaufswagen', 'Über uns', 'Unsere AGB', 'Impressum', 'Datenschutz', and a copyright notice for Springer.